

## ChescoViews FAQ's

- What is ChescoViews?  
ChescoViews is an online GIS application that provides read only access to the County's Land Record information. There are various search tools to help you find what you are looking for. Maps can be printed from the application as well.
- How do I access ChescoViews?  
You can access ChescoViews from either the County web site or by going to <https://arcweb.chesco.org/cv3/>
- What can I see in ChescoViews?  
Roads, parcels, municipal boundaries, zip code boundaries, floodplains, streams, lakes, railroads, contour lines, soils, wetlands, subdivisions, and aerial photography.
- What information do I need to have in order to find things in ChescoViews?  
You can search by:
  - Address
  - Owner Name
  - UPI number
  - PIN number
  - Street Name and Municipality
  - Street Intersections

Items that are selected will be highlighted with a red outline and the map will zoom to them. If more than one feature is selected, then the map will zoom to an extent that has all of the features in it.
- How do I navigate around the map?  
There are tools that can be used to Zoom In, Zoom Out, and Pan that make ChescoViews similar to other online mapping applications. There is also an 'Identify' tool that allows you to click on a feature and get more information about it.
- Why don't I see all of the map layers on the map when I open ChescoViews?  
Certain layers that have a lot of features in them only turn on when you are zoomed in to certain scale levels. If you have a layer turned on in the Table of Contents (a check in the checkbox will be present for layers that are on) but do not see the layer on the map, try zooming in closer.
- When I print the map from the Print button, there's no legend.  
In the window where you specify what size the map is, click 'No' to the box that says 'Searched Data'.
- Browser Compatibility  
ChescoViews will run by default against Internet Explorer (IE) 11, FireFox 35.0, and Chrome 40.0.2214.115. ChescoViews will also run by default against IE 9 and 10. ChescoViews will not run against IE 8. In order to use ChescoViews, you must upgrade your browser to at least IE 9.  
  
ChescoViews has not been tested against Safari in a Windows environment. As such, Chester County makes no guarantees on whether it will work in this environment or not.  
  
ChescoViews has not been tested with any browsers in the Windows 8 environment as Chester County does not currently support Windows 8. As such, Chester County makes no guarantees on whether it will work in this environment or not.

ChescoViews has not been tested in an Apple operating system (OS) environment. As such, Chester County makes no guarantees on whether it will work in this environment or not.

- I have more questions – how do I get help?

There are HELP files. Click on the Help item on the ChescoViews menu.

Please feel free to email the County at [gis@chesco.org](mailto:gis@chesco.org) or call (610) 344-6096